



Health and Wellbeing Board

Meeting Date: 24th May 2018

Item Title: Shropshire All-Age Carers Strategy - Update

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1. Summary

This Board agreed the Shropshire All-Age Carers Strategy and Action Plan in June 2017. Work has been progressing well to implement identified actions since, and this report provides an update.

2. Recommendations

A further update is provided at the November 2018 Health and Wellbeing Board meeting.

REPORT

3. Updates

The Action Plan has 5 key areas, and the information below illustrates current activity to meet these:

Priority 1: Carers are listened to, valued and respected

- 'Carers Voice' Work continues with the joint NHS England, Shropshire and Telford & Wrekin 'Carers Voice' project. An agreed communication toolkit has been produced, and includes; background to the project, a press release and scheduled Twitter messages. Recommendations from the [Carers Voice report](#) are linked in to the strategy and action plan
- Following discussions with Shropshire CCG, identification of an unpaid carer is now on hospital 'Fact Finding Assessment' (FFA) paperwork. First Point Of Contact (FPOC) is the referral number, and this has been agreed with the FPOC Team
- From January 2018, a carers hospital lead has been in place at the Royal Shrewsbury Hospital (RSH). The lead will bridge the gap between hospital staff and carers in the discharge process
- Shropshire Council has a 20-minute on-line carer awareness module for staff, which was publicised for Carers Rights Day on the 24th November 2017. This is available on the 'Leap in to Learning' on-line, staff training platform.

Priority 2 Carers are enabled to have time for themselves

- The [Carer section](#) on Shropshire Choices has been added to, updated, and interactive guides produced. The Family Carer Partnership Board have reviewed this information
- A partnership event to celebrate Carers Rights Day was held on the 24.11.17. This included a series of short workshops and stalls.

Priority 3 Carers can access timely, to up to date information and advice

- A Joint Shropshire/Telford & Wrekin working group started meeting in January 2018, to help address and action mental health carers, including forensic carers, needs
- Carers are identified and referred to support, with consent, via the Shropshire Fire and Rescue Service 'Safe and Well' visits
- Shrewsbury and Telford Hospital Trust (SaTH) have updated their [web based information](#) for carers, following recommendations from a Carers Strategy task and finish group. South Staffordshire and Shropshire Foundation Trust (SSSFT) have started updating their information for Shropshire carers, following the group's recommendations, as this was Staffordshire focussed.

Priority 4: Carers are enabled to plan for the future

- Following a successful joint funding bid to NHS England from Shropshire and Telford & Wrekin, ten countywide workshops for carers are to be delivered for between June and September 2018, which will have a focus on reducing stress and seeking timely support.

Priority 5: Carers are able to fulfil their educational, training or employment potential

- Following a successful joint funding bid to NHS England from Shropshire and Telford & Wrekin, young carers from Shropshire, Telford & Wrekin attended a creative workshop in April 2018, to create publicity materials to raise awareness of young carers in educational settings. The designs the young people created are now to be formatted and printed.

4. Conclusions

Implementation of actions identified through the strategy are now taking place. Opportunities for joint working between Shropshire and Telford & Wrekin has been very beneficial and positive.

5. Risk Assessment and Opportunities Appraisal

(NB This will include the following: Risk Management, Human Rights, Equalities, Community, Environmental consequences and other Consultation)

There are no Human Rights, Environmental consequences, Community or Equality issues with this Strategy and Action Plan. Indeed, it aims to help improve the visibility and needs of carers in the communities they live in.

Risk Assessment has identified potential threats as;

1. *Losing engagement of key stakeholders.* This risk will be reduced by; communicating with partners regularly via email, sharing findings and information, holding regular meetings (face to face), holding a stakeholder event and inviting a wide range of partners, requesting partner involvement in designing the interventions, legitimise interventions and ideas through evidence, including national best practice as well as locally collected ethnographic data and include carers and primary care providers as key partners.
2. *Insufficient funding to implement effective Strategy* This risk will be reduced by potential funding from the Better Care Fund and Social Care. Carers Trust 4 all are already contracted to supply and deliver services. Good communication with partners to report on progress of strategy, funding required and potential shortfalls will take place.
3. *Staffing issues impacting on implementation of strategy.* This risk will be reduced by communicating with providers and partners such as; Carers Trust 4 all, Adult Social Care, Children's Services and School Nursing etc. to anticipate staffing issues which may have an impact.

6. Financial Implications

Financial constraints across the whole system have been kept in mind when formulating the Action Plan, and the outcomes focus is more on changing ways of working, reviewing policies and pathways and making information available. This will involve staff time. Provision has been made within existing

Adult Social Care budgets to fund the Carer's Hospital Lead post based at the Royal Shrewsbury Hospital and associated expenditure.

List of Background Papers (This MUST be completed for all reports, but does not include items containing exempt or confidential information) None
Cabinet Member (Portfolio Holder) Cllr. Lee Chapman
Local Member
Appendices None